Privacy Policy

Sweetwood Custom Cabinets, LLC
Last updated: November 2, 2026

Sweetwood Custom Cabinets, LLC ("we," "our," or "us") respects your privacy. This Privacy Policy explains how we collect, use, and disclose personal information when you visit sweetwoodcabinets.com, contact us, or use our services.

Information We Collect

We may collect information you provide when you contact us through our website, by phone, by email, by text message, or in person. This may include your name, phone number, email address, mailing or project address, and information about your cabinet project or service request.

When you visit our website, we may also collect technical information, such as your IP address, browser type, operating system, referring website, and pages viewed.

If you agree to receive text messages, we may maintain records of your consent, messaging preferences, and opt-out requests.

How We Use Your Information

We use personal information to respond to inquiries, prepare estimates, provide cabinet services, coordinate appointments and installations, communicate project updates, and provide customer support.

We may also use information to operate and improve our website, maintain business records, protect our business and customers, and comply with applicable legal obligations.

With your consent where required, we may send marketing communications by email or phone. You may opt out of marketing communications using the instructions provided or by contacting us.

Information Sharing and Disclosure

We do not sell or rent your personal information.

We may disclose personal information to service providers that help us operate our website, support our business, or provide services to you. These providers may use the information only to perform services on our behalf and must protect it.

We may also disclose information when required by law, regulation, or legal process, or when reasonably necessary to protect our rights, property, or safety or those of others.

No mobile opt-in data or text message consent for Sweetwood Custom Cabinets, LLC will be shared with third parties or affiliates.

SMS Terms and Consent

With your consent, Sweetwood Custom Cabinets, LLC may send you text messages about your inquiries, estimates, appointments, cabinet projects, scheduling, and customer service.

Providing your phone number alone does not constitute consent to receive text messages. Consent to receive text messages is optional and is not a condition of purchasing goods or services.

Message frequency varies. Message and data rates may apply.

To opt out: Reply STOP to any text message from us. After opting out, you may receive one confirmation message from Sweetwood Custom Cabinets, LLC, and no further text messages will be sent unless you opt in again.

For help: Reply HELP or call Sweetwood Custom Cabinets, LLC at 208-375-8425.

An SMS opt-out applies to all text messages from the applicable messaging program, including project and service updates. You may continue communicating with us by phone if you choose not to receive texts.

Your Choices and Requests

You may unsubscribe from marketing emails by following the instructions in those emails. To stop text messages, reply STOP.

You may contact us to request access to, correction of, or deletion of your personal information. We will respond as required by applicable law and may retain information needed to provide services, maintain business records, resolve disputes, or satisfy legal obligations.

Data Retention

We retain personal information for as long as reasonably necessary for the purposes described in this policy, including providing services, maintaining appropriate business and consent records, and meeting legal obligations.

Data Security

We use reasonable safeguards designed to protect personal information against unauthorized access, use, disclosure, alteration, or destruction. No method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Third Party Websites

Our website may link to websites operated by others. Their privacy practices are governed by their own policies. We encourage you to review those policies before providing personal information.

Children's Privacy

Our website and services are not directed to children under 13. We do not knowingly collect personal information from children under 13. If we learn that we have collected such information, we will take steps to delete it.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will post changes on this page and update the date above.

Contact Us

If you have questions about this Privacy Policy or our handling of personal information, contact:

Sweetwood Custom Cabinets, LLC
1345 E State St.

Eagle, ID 83616
Phone: 208-375-8425